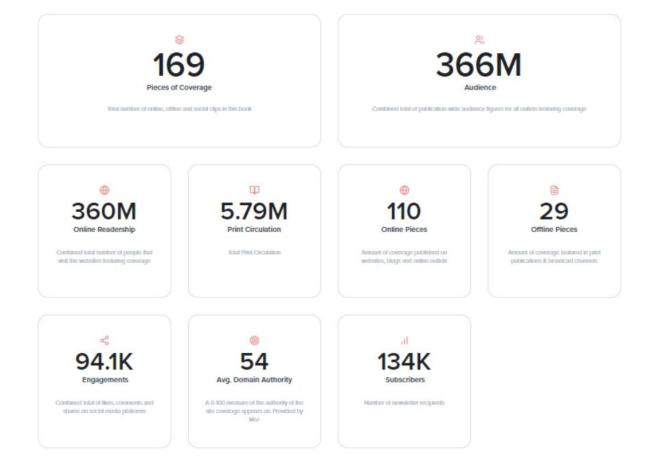
Henderson County TDA FY22/23 Public Relations, Paid Media & Creative

PUBLIC RELATIONS EFFORTS

Summary of FY22/23 coverage. See next slide for list of coverage outlets.



PUBLIC RELATIONS EFFORTS

List of FY22/23 coverage outlets.

- Livin' Upstate
- Times-News/BlueRidgeNow.com
- Finance.yahoo.com
- The Written Palette
- WLOS
- Explore More NC
- Hendersonville Lightning
- WSPA Your Carolina
- WBRC Fox 6
- WBTV QC Morning
- Cardinal & Pine
- Asheville Grit
- OnlyInYourState.com
- QC Exclusive
- MSN.com
- Blue Ridge Country
- Our State Magazine
- Get Lost In The USA
- Reader's Digest
- V 101.9 WBAV

- St. Pete Life Magazine
- Tribune Papers
- WNC Parent
- Mountain Xpress
- WJHL Daytime Tri-Cities
- I'm Fixin' To
- Florida Country Magazine
- Carolina Country
- The Greenville Sun
- Local News Today
- AVLToday
- WHKP 1450 Hendersonville
- WNC Magazine
- Southern Living
- Escapism TO
- 10Best
- AAA Living
- Blue Ridge Digest
- TOWN Carolina
- Blue Ridge Mountains Travel Guide
- ArtSupplier.com

- NC Travel Guide
- Access Carolina on Fox Carolina
- WSPA 7News
- Biltmore Beacon
- Mooresville Tribune
- WRAL Tar Heel Traveler
- Trips to Discover
- PBS NC North Carolina Weekend
- Florida NewsLine
- Bill On The Road
- MyNewOrleans.com
- TravelAwaits.com
- The Greenville News
- Business North Carolina
- Yahoo! News
- The Laurel of Asheville
- Garden & Gun
- Eat Move Make
- Discover the Carolinas
- NC Tripping
- The Pilot



CAMPAIGN TARGETING

Target Markets

- Carolinas: Charlotte, Raleigh-Durham, Greenville-Spartanburg, Columbia, Charleston
- Outside Carolinas: Atlanta, Tampa/St. Pete, Orlando, Knoxville, Jacksonville

Target Audiences

- Adults 25-54, \$100K+ Household Income
- Families, Millennials, Active Boomers

Interests

- Agritourism
- Craft beers, ciders, wines, local breweries, wineries, cideries
- Family activities
- Outdoor, nature, eco-tourism
- Arts, culture, history
- Culinary, dining out

Niche Audiences

- Outdoor / Adventure Enthusiasts
- Sustainable Travelers
- Pet-Friendly Travel
- Vacation Rental Travelers and Digital Nomads
- Wine Enthusiasts

PAID MEDIA TACTICS

Inspiration/Upper Funnel:

- **CTV:** with video ads running in front of consumers in competitive markets (Partner: Peacock)
- **Print:** to generate brand awareness within target markets (Partners: Our State, Garden & Gun, Food & Wine, The Local Palate, VisitNC State Travel Guide, SouthPark Magazine, and various local tourism guides)
- Digital Audio: with audio ads in music and podcasts (Partners: Spotify, Digilant)

Consideration/Mid-Funnel:

- Native, Video and Display: with keyword and competitive targeting (Partners: Aki, Causal IQ, Gum Gum)
- Mobile: with device ID targeting through digital native ads. Targeting includes those with an affinity for pets (Partner: MobileFuse)
- **Paid Social:** Campaign to promote awareness and engagement through video and branded Content ads (Partners: Facebook, Instagram and Pinterest)
- **Eblasts:** highlighting the destination to purchased lists throughout target markets. Targeting included those with an affinity for pets (Partner: DigDev)

Booking/Lower Funnel:

5

- Paid Search: using paid keywords on Google search results to target those interested in key categories of the Hendersonville area and drive website traffic
- **Travel Intenders/OTA (Online Travel Agency):** Targeting travelers who are close to booking in a trip to the destination or a competitor destination (Partners: Expedia, VRBO, Adara)

DIGITAL MEDIA RESULTS OVERVIEW

Paid Search Vendor: Google Oct. 2022 - May 2023 \$.57 Cost-per-click (well below \$1.53 industry average)	Video Vendors: Adara, MobileFuse, Peacock Jan. 2023 - Mar. 2023 82.57% Video-completion-ra te (well over industry benchmark of 70%)	OTA Vendors: Expedia, VRBO Oct. 2022 - May 2023 \$905,400 in gross bookings 15:1 ROAS (Return on Ad Spend) 3100 room nights 494 flights booked	Digital Banners & Native Vendors: Adara, Aki, Causal IQ, DigDev, Garden & Gun, The Local Palate, MobileFuse Oct. 2022 - May 2023 0.22% Click-thru-rate (more than 2x industry benchmarks of 0.08-0.10%	Paid Social Vendors: Facebook, Instagram & Pinterest Oct. 2022 - May 2023 0.98% Click-thru-rate 223,798 Post engagements (clicks, saves, likes, shares, comments)
675,272	1,921,891	2,600,00	11,901,761	12,897,658
impressions	impressions	impressions	impressions	impressions
87,073	1,586,908	5,575	26,551	88,008
_{Clicks}	Completions	Clicks	_{Clicks}	Clicks

Note: see Appendix at end of presentation for definitions of terms.

PRINT ADVERTISING OVERVIEW

OUR STATE

12 Full Page ads July 2022 - June 2023 issues Placement: Inside Front Covers



NO YOUR MOUNTAIN MOMINY



PRINT ADVERTISING OVERVIEW

THE LOCAL PALATE

Spring Issue

Full Page print ad, accompanied by digital banners and promoted social posts



BLUE RIDGE PARKWAY GUIDE

2023 Annual Edition 1/2 Page print ad

Hendersonville, NC

Contact

Hendersonville Welcome Center: 201 South Main Street Hendersonville, NC 28792 FB: @VisitHendersonvilleNC IG: @VisitHendersonvilleNC



828-693-9708 VisitHendersonvilleNC.org

If you're planning a drive along the Blue Ridge Parkway, there's a stop along the way that you'll be glad to spend some time in: Hendersonville.

Here, you'll find simple moments of joy you won't find anywhere else. Like the quiet pleasure of enjoying a glass of wine produced from the very vines that surround you. The fresh flavors of a meal prepared with ingredients grown just down the road. Or the overwhelming sense of peace that comes with getting to the top of a mountain and seeing the indescribable beauty of Mother Nature laid out before you.

Great experiences, great views, and great people ready to welcome you. If that's what you're looking for during your getaway, plan a stop here in Hendersonville. And find your mountain moments.

Find your mountain moments in Hendersonville.

ADVERTISING OVERVIEW

GARDEN & GUN

Digital package including a dedicated e-blast, sponsored article, digital banners and promoted social posts

https://gardenandgun.com/articles/a-wine-centricweekend-in-the-crest-of-the-blue-ridge/





Garden & Gun Magazine with Visit Hendersonville, NC. Published by Ally Sloway O - Paid Partnership - January 30 - 3

Cider isn't the only thing to sip in Hendersonville, NC. Minutes south of Asheville, the region is home to one of the country's newest American Viticultural Areas, and you'll find seven new wineries ripe for the tasting. Plan a wine weekend in the Crest of the Blue Ridge at http://bit.ly/SwEntBy





Hendersonville's Paint Lookout Vineyards.

North Carolina's New Wine Country

East Coast oenophiles take note: Newly designated American Viticultural Areas (AVAs) are popping up around the South, and one of the most exciting is **Henderson County, North Carolina**. Nestled in picturesque Western North Carolina just minutes south of Asheville, the region is home to seven (soon to be eight) wineries including <u>Point Lockout</u>. <u>Marked Trees</u>, and <u>Barntshirt</u>—not to mention eleven breweries, three hard cideries, two spirit distillers, and one meadery.

With its isideal elevation, awarm days, and cool mountain nights, the recently dubbed Crest of the Blue Ridge is the perfect environment for growing a handful of varietals, including Grimer Veltliner, merlot, cabernet franc, and chardonnay. How you experience Henderson County's wine scene is up to you—though you might start Pridge ventuality with a sumset view on <u>Shin's</u> rooftop har in downtown Hendersonville, and book a stay at <u>The Henderson</u>, a food-forward inn where chef and co-owner Michael Gilligan can recommend stops on the local wine trail. Or go full bacchanalia at the <u>Cider, Wine & Ding Weekend</u> (April 21–23) with peincis, pairings, tastings, and tours-a graret entre to this North Carolina as equilation. 3,671,616

IMPRESSIONS

9,973 PAGEVIEWS

GARDENGUN

A Wine-Centric Weekend in the Crest of the Blue Ridge

Cider isn't the only thing to sip in Henderson County, North Carolina's newest AVA

January 30, 2023

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STREAMING ADVERTISING OVERVIEW

SPOTIFY

(General Brand Awareness & Foodie) :15 and :30 ads with companion banners

https://vimeopro.com/paradiseagency/hvl-0894-fy2324-advertising-account-manage ment-retainer-services

DIGILANT

(Wine Enthusiast) :15 and :30 ads with companion banners

https://vimeopro.com/paradiseagency/hvl-1577-winterspring-campaign-digilant-audi o-brand-spot



ADVERTISING OVERVIEW

E-BLASTS

2 eblasts sent to a targeted, purchased list of consumers within specified target markets.

Consumers then retargeted for 30 days after opening.



ENJOY OUR WINES BESIDE THE VINES.

Celebrate NC Wine Month this May with a visit to Hendersonville, North Carolina. Pair incredible wines with sweeping views when you explore the seven wineries of the Crest of the Blue Ridge Wine Country, an American Viticultural Area. Here, you'll discover true Southern Hospitality amid endless rolling hills and a vibrant, artistic community. Plan your visit and enjoy Mountain Moments by the glass!







Ben Appe

A BLEND OF AMENITIES Our variety of lodging options will add the finishing touch to your Hendersonville getaway, Lavish resorts, historic B&Bs, beautiful

vacation rentals and welcoming hotels awalt you. Book New





A BLEND OF AMENITIES

Our variety of lodeing options will reflects the intersection of classic add the finishing touch to your dishes and modern flavors. From fine dining at Postero to classic southern Invorites at Flat Rock Wood Room. we have the perfect culinary pairing



Hendersonville getaway, Lavish resorts, historic 668s, beautiful variation rentals and welcoming hotels awalt you.







DECANT YOUR STRESS Whether It's a day at the one a & DINE WEEKEND relaxing walk on our great trails or a Join us April 21-23 as more than a dozen craft beverage venues. scenic drive through our lush. landscape, the stress of daily life participate in a weekend of tactings will melt away while you're here.







ADVERTISING OVERVIEW

PAID SOCIAL (FACEBOOK, INSTAGRAM, AND PINTEREST)

Visit Hendersonville, NC Sponsored · @

For your next getaway with friends, discover the amazing flavors waiting for you in Hendersonville's award-winning wineries.



visithendersonvillenc.org **NC's Must-Visit Wine** Region



Autumn

••• ×

Learn more

Visit Hendersonville, NC Sponsored · 🛞

X

The air is crisp, the apples are ripe, and the trees are bursting with color: Fall in Hendersonville, N.C. is unforgettable!



Learn more Adventures

Autumr Advent



Saved

Add note

visithendersonvillenc.org

Explore North Carolina's Apple Capital with an Orchard Adventure

Whether you love Golden Delicious or Arkansas Black, Hendersonville has dozens of apple orchards waiting for you and your family to discover new varieties that you'll love even more. While you're there, enjoy fun adventures such as corn mazes, wagon rides, and fresh cider. Take things into your own hands with our U-Pick farms, or stop by one of our roadside stands. Every week a new variety reaches its peak, leaving you plenty of options for picking your perfect peck!

Visit Hendersonville, NC 7 followers

Note to self What do you want to remember about this Pin?

1 Comment V

No comments yet! Add one to start the conversation.



CREATIVE

Sample display ads.



APPENDIX - GLOSSARY

CPC - Cost Per Click

• Amount of advertising media budget spent per engagement click by viewers

CTR - Click Through Rate

• Amount of viewers who clicked on the ad in comparison to the amount of who only viewed the ad and took no action

 $\ensuremath{\text{CTV}}$ - Connected TV

- Streaming platforms, i.e. Roku or Fire Stick
- **OTA -** Online Travel Agency
 - A web-based marketplace that allows consumers to research and book travel products and services, i.e., Expedia, Booking.com

ROAS - Return On Ad Spend

• Revenue earned for each dollar spent on advertising

VCR - Video Completion Rate

• Measures the amount of audience who viewed the video ad, typically to 25%, 50%, 75%, and 100% completion